

EQ-CD6x

Calling Station Unit

(Can be used for Customer Feedback Solution as well)



- ✓ Touch-Screen
- ✓ Web Based
- ✓ Client-Server Based

EQ-CD6x - Calling Station Unit

TECHNICAL SPECIFICATIONS				
Model	EQ-LD10TE (Industrial Grade)	EQ-CD6T (Standard)	EQ-CD6W Web Based	EQ-CD6S C/S Based
Device Type	Tablets (Hardware)		Virtual (Software)	
User-Interface	Multi-Touch	Touch	Web-Based	Device Type
Screen Size	10.1-inch	7-inch	N/A (Based on Client/User PC)	
Communication Interface	Built-in Wi-Fi & Ethernet	Wi-Fi (Built-in) Ethernet (Optional)	N/A (Works on LAN / WAN / VPN / Internet)	
Number of Keys	Over 35 (User Definable)			21 to 25 (Customizable)
Supported O/S	Android (Standard) Linux & iOS (Optional)		N/A Any Browser	Win 10 or Above Win 2008 R2 or Above
Features / Functions	<ul style="list-style-type: none"> • User Login & Logout • Next & Re-Call • Manual-Call (Out of Sequence - with Pre-Authorization Control) • Finished / Served (with Auto-Finish upon Next, Short-Break and / or Logout) • Advance Transfer Features (Auto & Manual with Single / Multiple Transfers) • Put Token on HOLD (with Reason) and / or Delay Token for Specified Duration • Cancel and Re-Activate Tokens • Short Break Facility (User-Definable) • Waiting Customers Inquiry (Overall / Service Category Wise) • Call Manager for Support • Calling Office Boy / Request Coffee / Water / Tea, etc. (User-Definable) • Send Pre-Defined Messages to Other Calling Devices • Assisted Token Issuance (Direct Command to Dispensers for Issuing Tokens) • Multiple Counters and / or Rooms Management using Single-Calling Terminal • ... and more 			
Maximum Devices per Location	512 (on LAN) / 65K (over VPN) Unlimited (Over Internet)			
3G / GSM Support	Optional		N/A	
Smart AutoCorrection	Auto-Debugging & Reset (Without Stopping the System in Operation)			
Dimensions	262 x 173 x 29 mm	126 x 77 x 7 mm	N/A	
Body Color	Black	Black White (Optional)		
Storage Temp.	0° to 60°C			
Operating Temp	5° to 48°C	5° to 40°C		
Power Supply	12V 1.5A	5V 0.8A		